WPA 2019







CONTINUED FOCUS ON THE WORK ENVIRONMENT

Introduction

"All staff at Aarhus University – employees as well as managers – should be able to go to work each day in a healthy, positive work environment that is conducive to their well-being and job satisfaction. A university is made up of people, and their well-being is paramount. Moreover, a good work environment yields the best results, and ensures that we can retain and attract skilled colleagues." (Rector Brian Bech Nielsen)

At Aarhus University, workplace assessments (WPA) are conducted every three years.

This report is based on the responses to the WPA questionnaire completed by staff at Aarhus University in February/March 2019. The WPA 2019 survey is the first for Aarhus University to cover both the physical and the psychological work environment. Based on the WPA reports, staff and management can start discussing the results for their respective units and together identify priority focus areas.

All WPA reports are made available on the WPA 2019 website (https://medarbejdere.au.dk/administration/hr/arbejdsmiljoe/apv/apv-rapporter-2019/).

Structure of the report

QUICK OVERVIEW

Results for key questions and questions with highest/lowest scores.

RESULTS FOR PSYCHOLOGICAL WPA

Results for statements grouped under individual themes.

OFFENSIVE BEHAVIOUR, DISCRIMINATION AND SICKNESS ABSENCE

Results for questions concerning offensive behaviour and sickness absence are shown if a minimum of 40 responses are received, while results for questions concerning discrimination are included if a minimum of 50 responses are received.

RESULTS FOR PHYSICAL WPA

Results for statements concerning the physical facilities and organisation of the workplace.

ANNEXES

Results broken down by background characteristics.

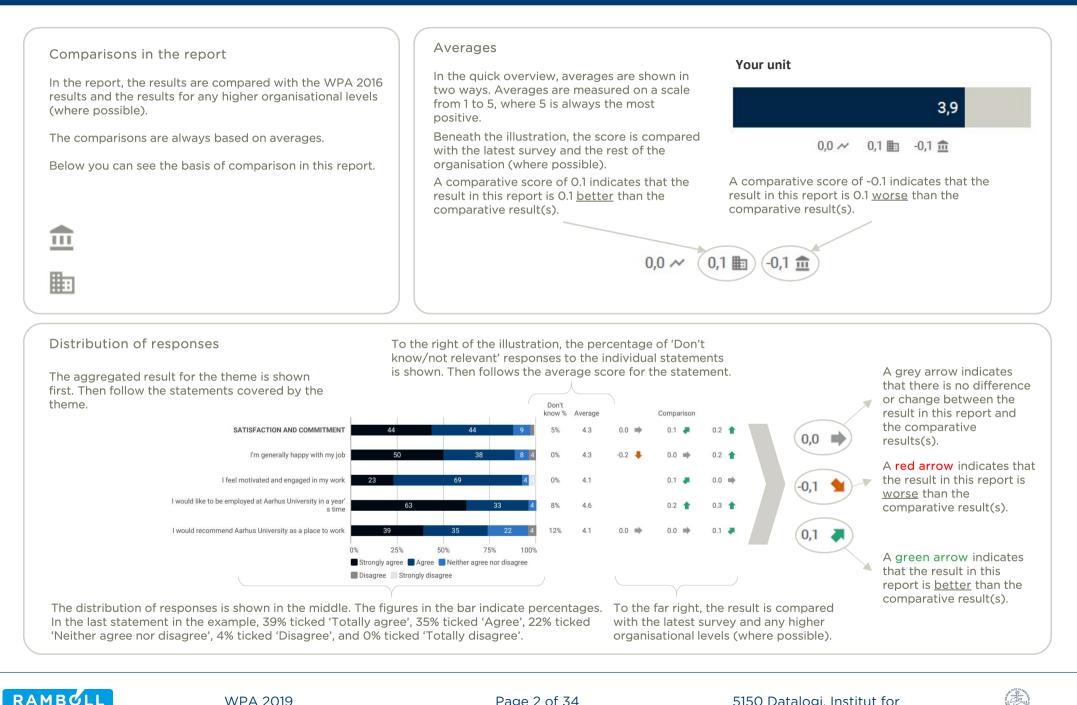
WPA FOLLOW-UP

READING	DIALOGUE	PRIORITISATION AND PLANNING	INITIATIVES	
The three reading approaches	Dialogue methods for in-depth qualitative discussion and analysis of results and choice of focus areas for action.	Action plan (statutory)	AU-wide themes identified by the Main Liaison Committee/Main Occupational Health and Safety Committee.	Ongoing work to create a good workplace environment





READING GUIDE



QUICK OVERVIEW

SÆRKØRSEL 5150 - PHD

Satisfaction and commitment

Satisfaction and commitment are measured by the four indicators in the middle of this page, which provide an impression of the general level of satisfaction and commitment in the unit.

Satisfaction and commitment



Indicators

The indicators provide a general picture of employee satisfaction, commitment and loyalty.

Unlike the other statements in the survey, these indicators are hard to influence directly because they reflect the respondents' general experience of the organisational framework and the organisational culture. However, they are influenced indirectly when you succeed in changing the respondents' experience of the framework and the culture.

The four statements are shown in full on page 5.



Themes

Each theme is covered by a number of statements, which are shown later in the report. The statements cover the issues which you can work with in order to influence indicators in the survey.

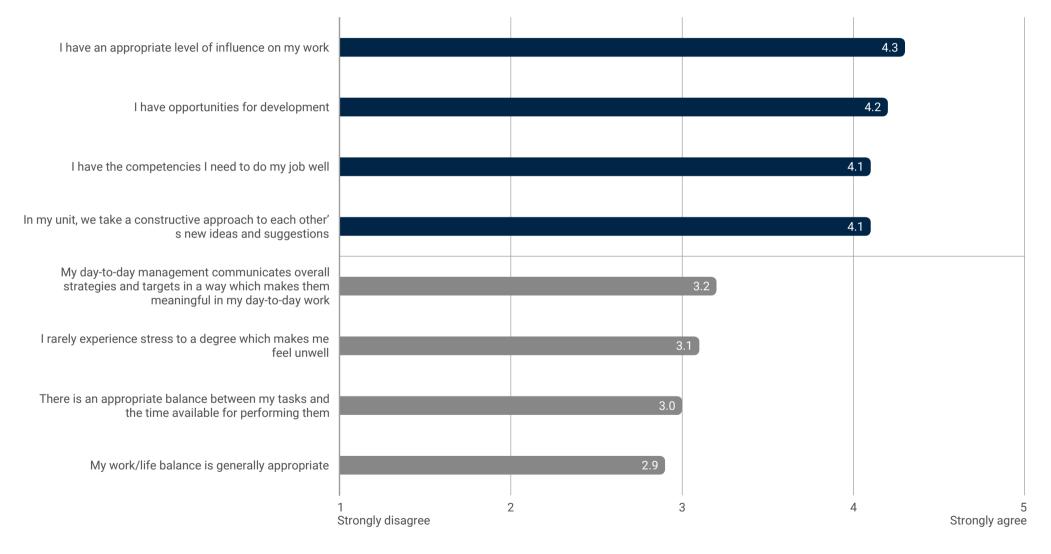
Your development





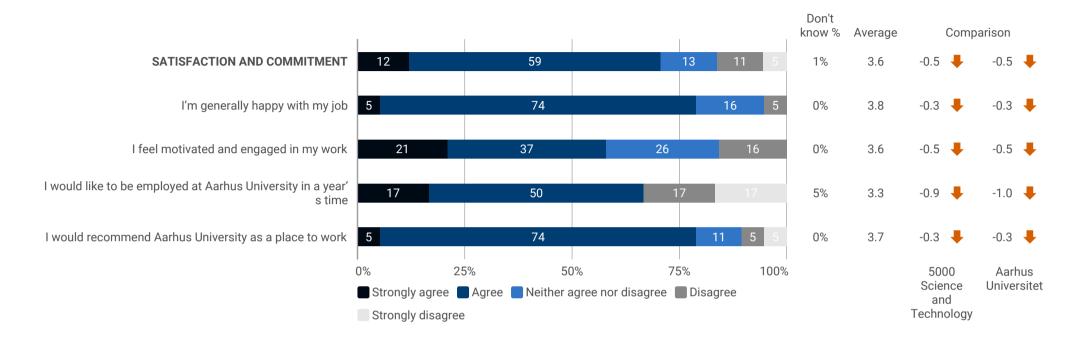


The four statements with the highest scores and the four statements with the lowest scores are shown below. The indicators are not included in the computation. All statements are assessed on a scale from 1 (Totally disagree) to 5 (Totally agree), where 2 corresponds to 'Disagree', 3 to 'Neither agree nor disagree' and 4 to 'Agree'. An average score of 4 can thus be interpreted to mean that the employees tend to agree.

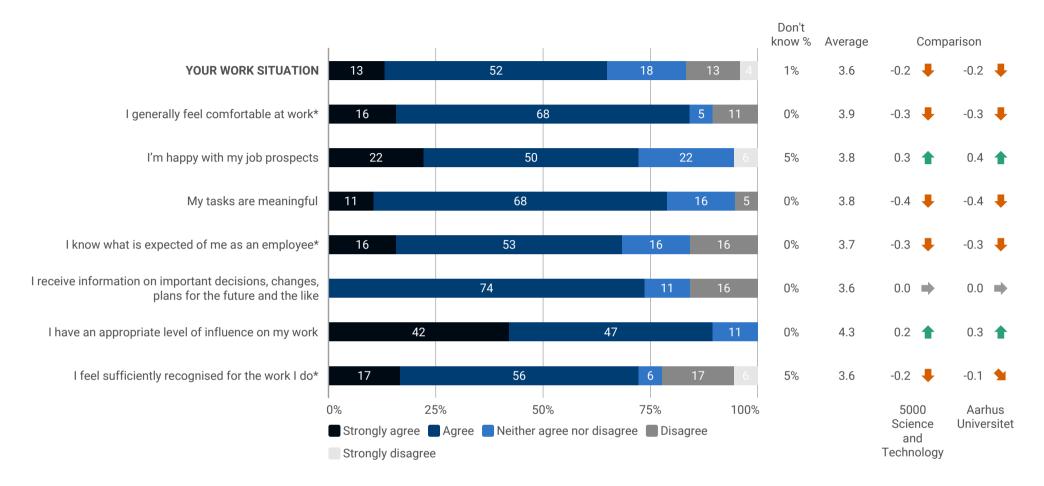










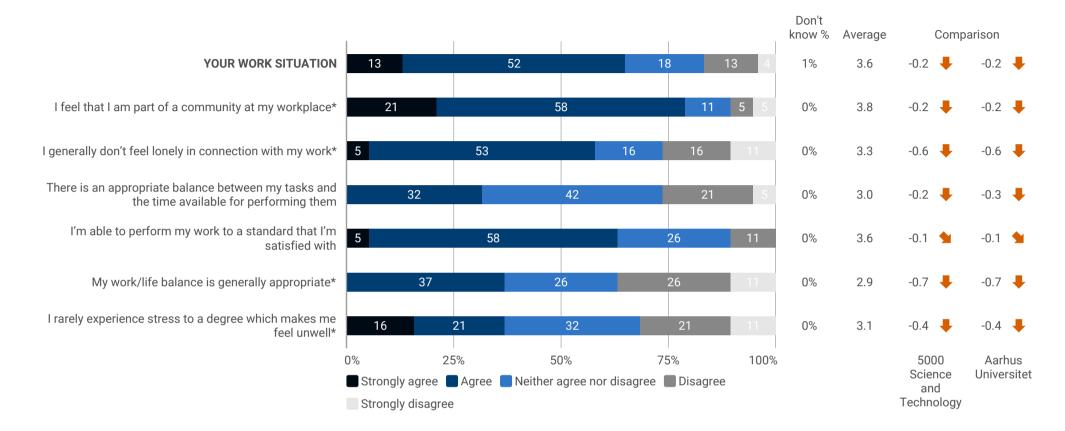


* Note: Please note that the scale for statements marked with a * were as follows in WPA 2016: Always/almost always, Often, Sometimes, Seldom, Never/almost never.





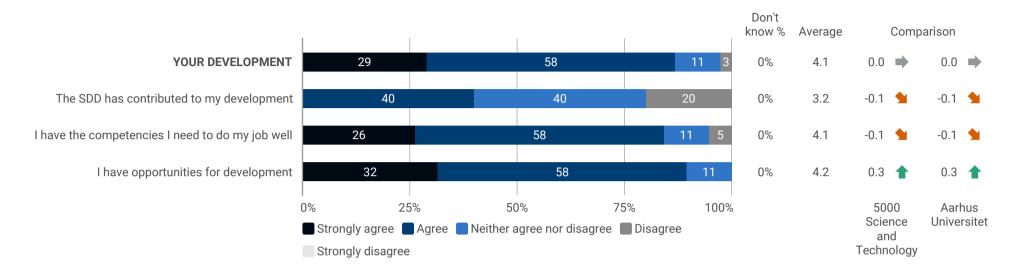
PSYCHOLOGICAL WPA



* Note: Please note that the scale for statements marked with a * were as follows in WPA 2016: Always/almost always, Often, Sometimes, Seldom, Never/almost never.





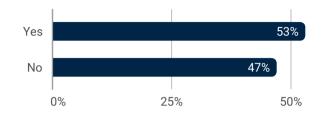


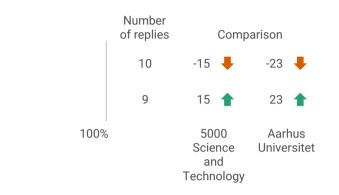
The question 'The SDD has contributed to my development' has only been asked of employees who have attended their SDD. The results are shown only if a minimum of ten employees have attended their SDD and is not part of the theme score.





Have you held a staff development dialogue (SDD) with your manager within the past 12 months?

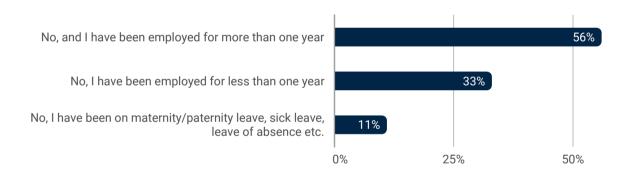




75%

75%

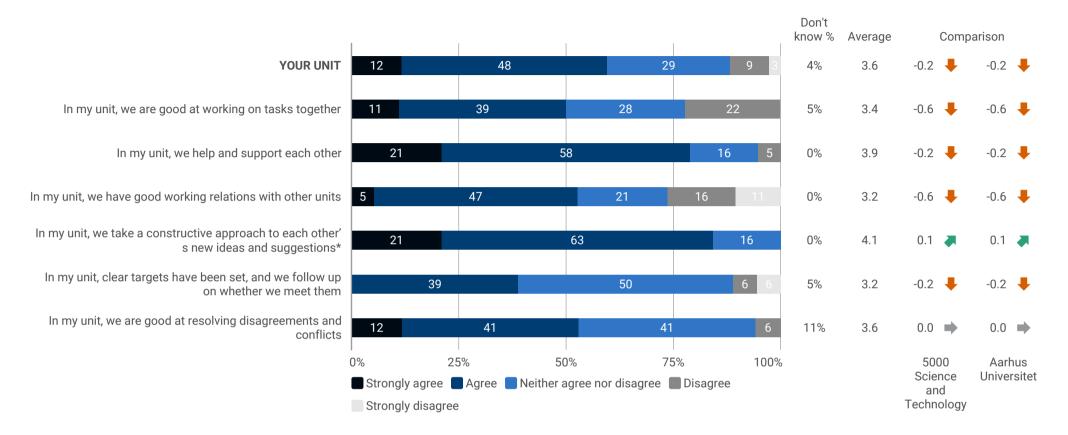
Distribution of No in the above mentioned question:









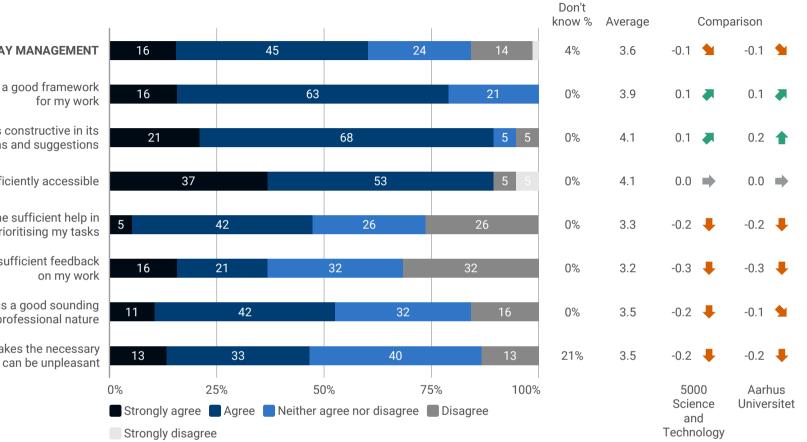


* Note: Please note that the scale for statements marked with a * were as follows in WPA 2016: Always/almost always, Often, Sometimes, Seldom, Never/almost never.





PSYCHOLOGICAL WPA



YOUR DAY-TO-DAY MANAGEMENT

My day-to-day management creates a good framework

My day-to-day management is constructive in its approach to new ideas and suggestions

My day-to-day management is sufficiently accessible

My day-to-day management gives me sufficient help in prioritising my tasks

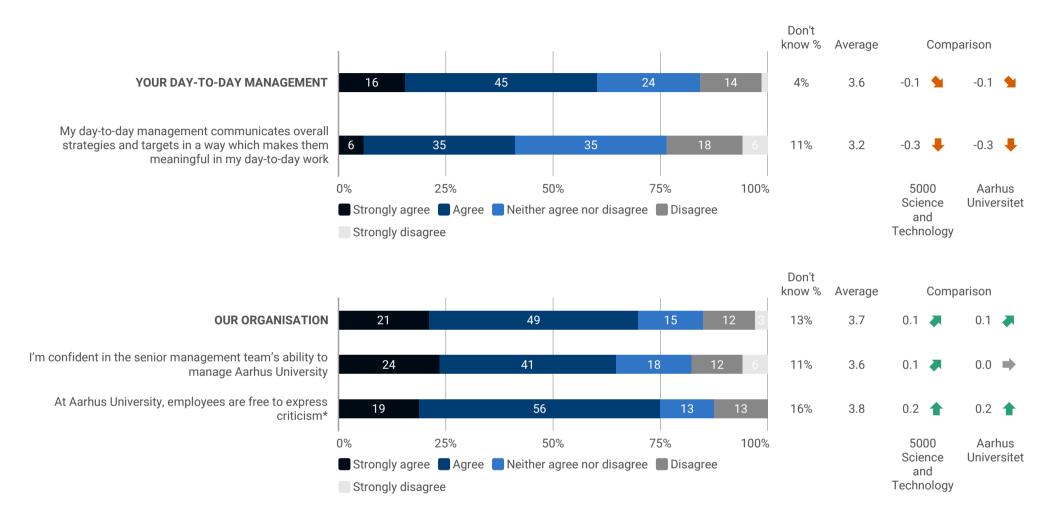
My day-to-day management provides sufficient feedback

My day-to-day management acts as a good sounding board on issues of an academic/professional nature

My day-to-day management makes the necessary decisions, even if they can be unpleasant





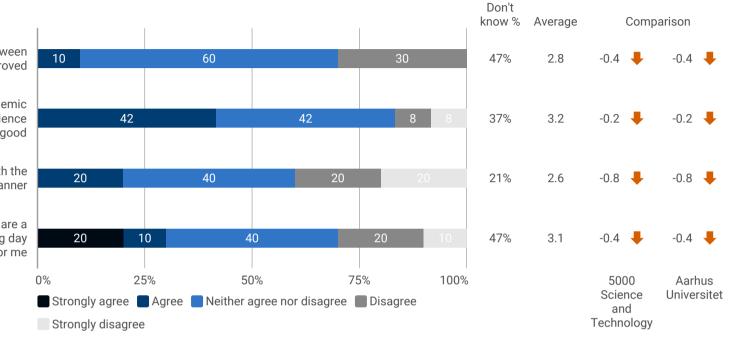


* Note: Please note that the scale for statements marked with a * were as follows in WPA 2016: Always/almost always, Often, Sometimes, Seldom, Never/almost never.





FACULTY SPECIFIC QUESTIONS



I feel the possibilities for cooperation between departments/centres have improved

I feel the cooperation between the academic environments and the administrative centre at Science and Technology is good

I feel that my department/centre works with the psychological work environment in a relevant manner

I feel that the demands for external research funding are a source of insecurity, stress and a fragmented working day for me

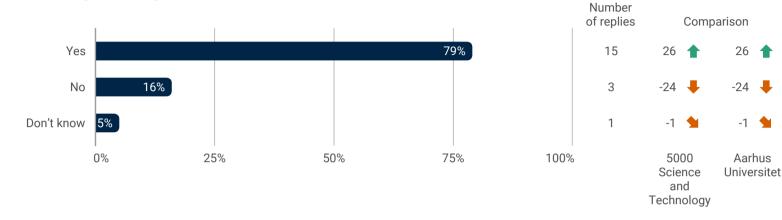




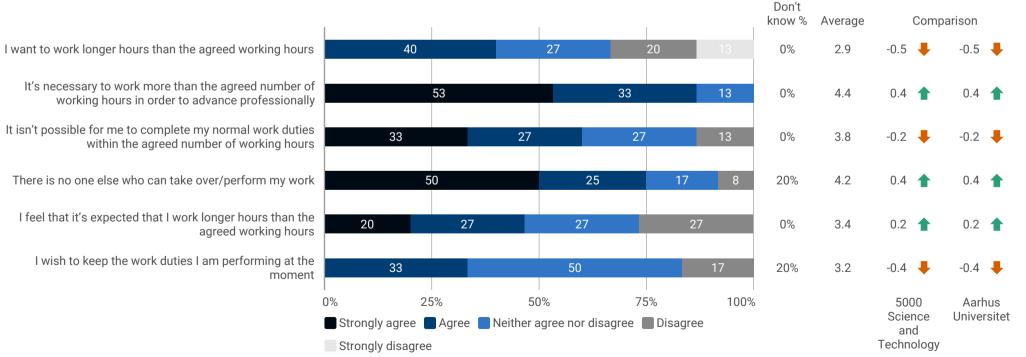
FACULTY SPECIFIC QUESTIONS

SÆRKØRSEL 5150 - PHD

Do you feel that you generally work much more than the agreed working hours?



Why do you work longer hours than the agreed working hours?





PHYSICAL WPA



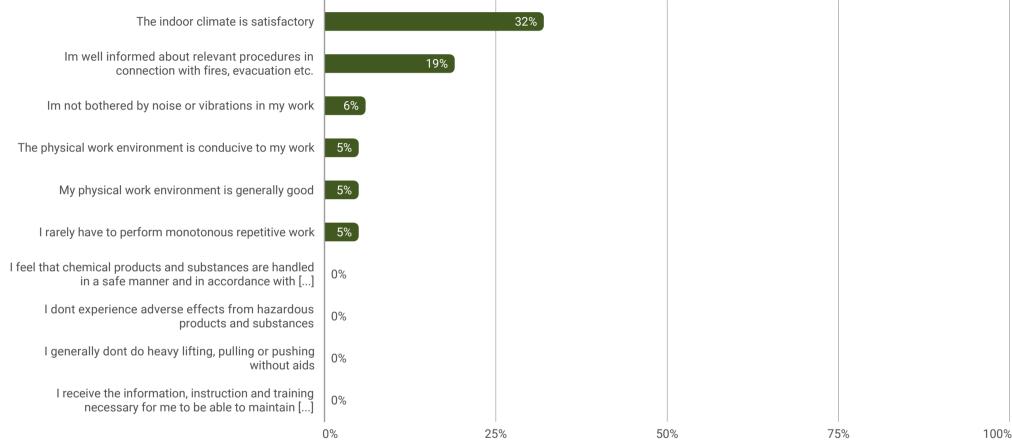
WPA 2019

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Below, you can see the ten statements from the physical WPA with the highest share of respondents who disagree.

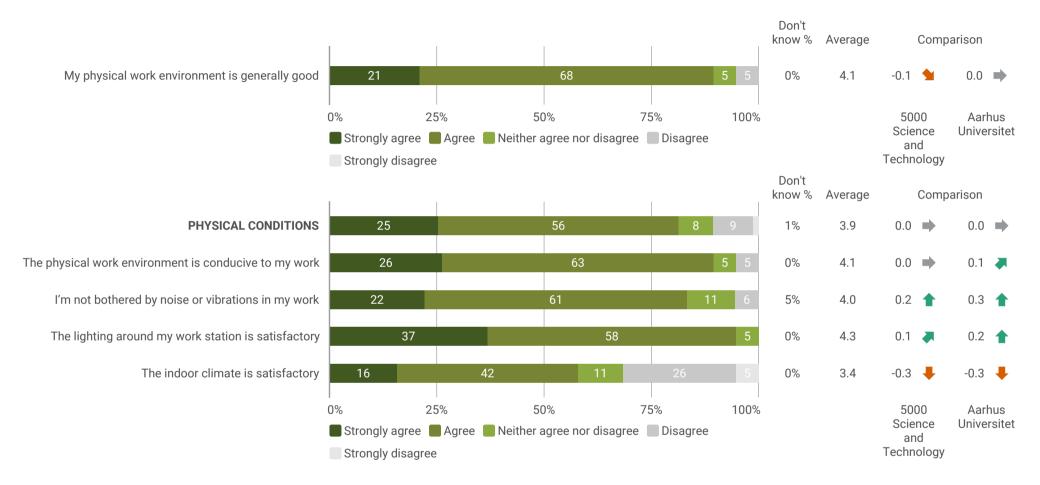
The figures indicate the share of employees (in %) who ticked either 'Disagree' or 'Totally disagree' for the specific statements.





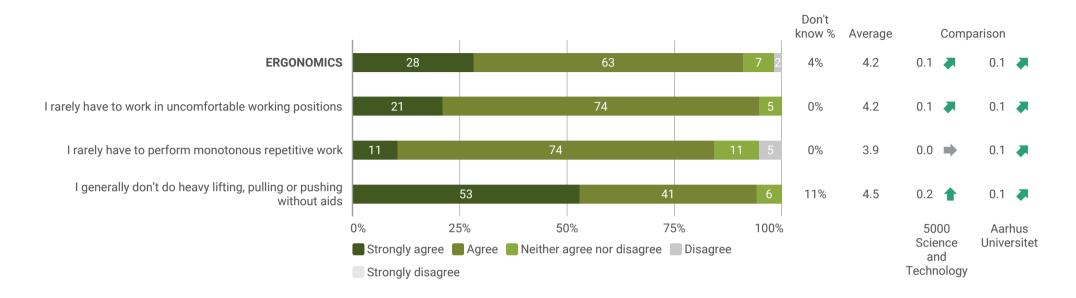


The results for the statements in the physical WPA are shown on the following pages.





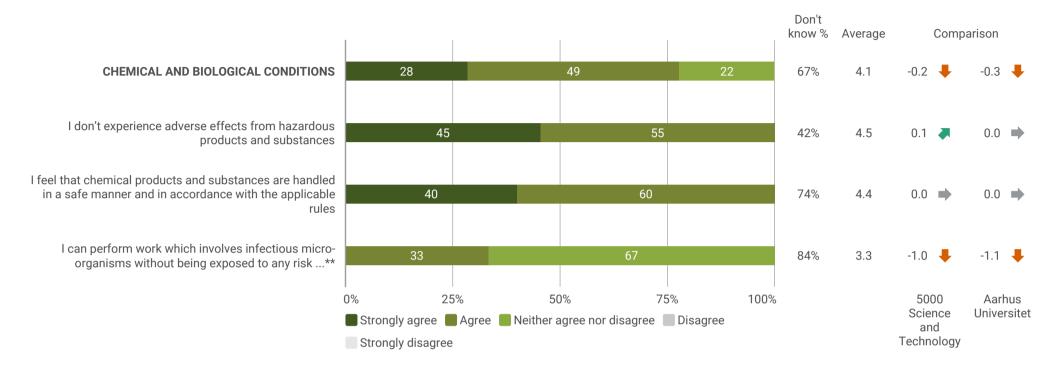










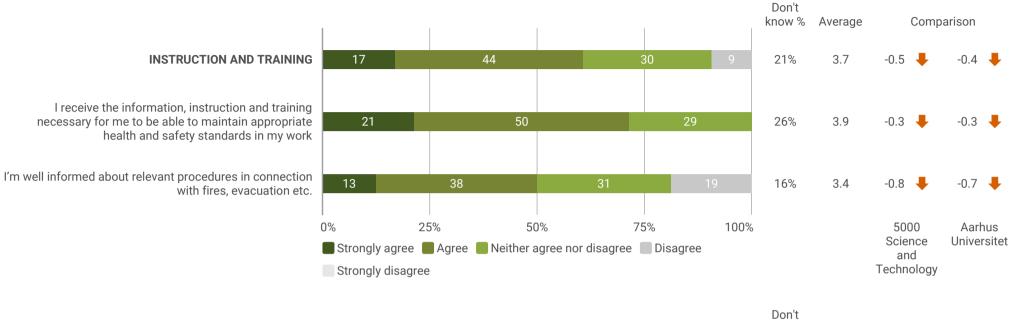


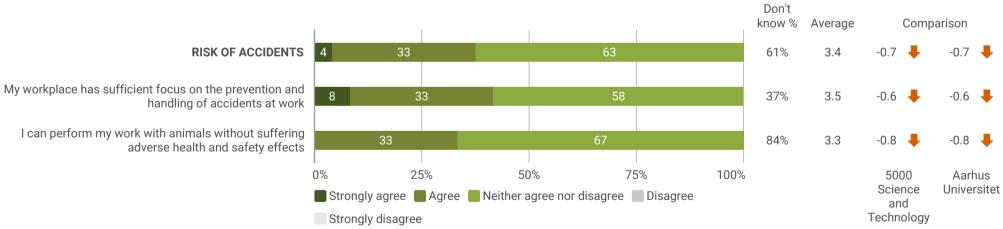
** I can perform work which involves infectious micro-organisms without being exposed to any risk of infection from liquids, micro-organisms, animals, trial subjects/patients etc.

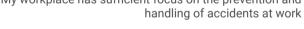












I can perform my work with animals without suffering adverse health and safety effects





ANNEXES



WPA 2019

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RESULTS BROKEN DOWN BY JOB CATEGORIES

On the following pages, the results for all statements are broken down by job categories. Results are only shown if there is a minimum of ten responses in a group. Responses from groups with less than ten responses are combined with the second-smallest group until a minimum of ten responses is reached, which are shown in an 'Other' category. To the far right, a 'Total' column is shown, corresponding to the result in this report.

The tables can be used to form a quick overview of any variations that may be ascribed to the respondents' individual characteristics.

JOB CATEGORY	PHD	Total
I'm generally happy with my job	3.8	3.8
I feel motivated and engaged in my work	3.6	3.6
I would like to be employed at Aarhus University in a year's time	3.3	3.3
I would recommend Aarhus University as a place to work	3.7	3.7
I generally feel comfortable at work	3.9	3.9
I'm happy with my job prospects	3.8	3.8
My tasks are meaningful	3.8	3.8
I know what is expected of me as an employee	3.7	3.7
I receive information on important decisions, changes, plans for the future and the like	3.6	3.6
I have an appropriate level of influence on my work	4.3	4.3
I feel sufficiently recognised for the work I do	3.6	3.6
I feel that I am part of a community at my workplace	3.8	3.8
I generally don't feel lonely in connection with my work	3.3	3.3
There is an appropriate balance between my tasks and the time available for performing them	3.0	3.0
I'm able to perform my work to a standard that I'm satisfied with	3.6	3.6
My work/life balance is generally appropriate	2.9	2.9

<3.0 </p>





RESULTS BROKEN DOWN BY JOB CATEGORIES

SÆRKØRSEL 5150 - PHD

JOB CATEGORY	PHD	Total
I rarely experience stress to a degree which makes me feel unwell	3.1	3.1
The SDD has contributed to my development	3.2	3.2
I have the competencies I need to do my job well	4.1	4.1
I have opportunities for development	4.2	4.2
In my unit, we are good at working on tasks together	3.4	3.4
In my unit, we help and support each other	3.9	3.9
In my unit, we have good working relations with other units	3.2	3.2
In my unit, we take a constructive approach to each other's new ideas and suggestions	4.1	4.1
In my unit, clear targets have been set, and we follow up on whether we meet them	3.2	3.2
In my unit, we are good at resolving disagreements and conflicts	3.6	3.6
My day-to-day management creates a good framework for my work	3.9	3.9
My day-to-day management is constructive in its approach to new ideas and suggestions	4.1	4.1
My day-to-day management is sufficiently accessible	4.1	4.1
My day-to-day management gives me sufficient help in prioritising my tasks	3.3	3.3
My day-to-day management provides sufficient feedback on my work	3.2	3.2
My day-to-day management acts as a good sounding board on issues of an academic/professional nature	3.5	3.5

<3.0 <3.5 <4.0 <4.5 ≥4.5</p>





RESULTS BROKEN DOWN BY JOB CATEGORIES

SÆRKØRSEL 5150 - PHD

JOB CATEGORY	PHD	Total
My day-to-day management makes the necessary decisions, even if they can be unpleasant	3.5	3.5
My day-to-day management communicates overall strategies and targets in a way which makes them meaningful in my day-to-day work	3.2	3.2
I'm confident in the senior management team's ability to manage Aarhus University	3.6	3.6
At Aarhus University, employees are free to express criticism	3.8	3.8
I feel the possibilities for cooperation between departments/centres have improved	2.8	
I feel the cooperation between the academic environments and the administrative centre at Science and Technology is good	3.2	3.2
I feel that my department/centre works with the psychological work environment in a relevant manner	2.6	2.6
I feel that the demands for external research funding are a source of insecurity, stress and a fragmented working day for me	3.1	3.1
Do you feel that you generally work much more than the agreed working hours?	1.3	1.3
I want to work longer hours than the agreed working hours	2.9	
It's necessary to work more than the agreed number of working hours in order to advance professionally	4.4	4.4
It isn't possible for me to complete my normal work duties within the agreed number of working hours	3.8	3.8
There is no one else who can take over/perform my work	4.2	4.2
I feel that it's expected that I work longer hours than the agreed working hours	3.4	3.4
I wish to keep the work duties I am performing at the moment	3.2	3.2

<3.0 </p>





On the following pages, the results for all statements are broken down by age. Results are only shown if there is a minimum of ten responses in a group. Responses from groups with less than ten responses are combined with the second-smallest group until a minimum of ten responses is reached, which are shown in an 'Other' category. To the far right, a 'Total' column is shown, corresponding to the result in this report.

AGE	Other	Total
I'm generally happy with my job	3.8	3.8
I feel motivated and engaged in my work	3.6	3.6
I would like to be employed at Aarhus University in a year's time	3.3	3.3
I would recommend Aarhus University as a place to work	3.7	3.7
I generally feel comfortable at work	3.9	3.9
I'm happy with my job prospects	3.8	3.8
My tasks are meaningful	3.8	3.8
I know what is expected of me as an employee	3.7	3.7
I receive information on important decisions, changes, plans for the future and the like	3.6	3.6
I have an appropriate level of influence on my work	4.3	4.3
I feel sufficiently recognised for the work I do	3.6	3.6
I feel that I am part of a community at my workplace	3.8	3.8
I generally don't feel lonely in connection with my work	3.3	3.3
There is an appropriate balance between my tasks and the time available for performing them	3.0	3.0
I'm able to perform my work to a standard that I'm satisfied with	3.6	3.6
My work/life balance is generally appropriate	2.9	2.9





RESULTS BROKEN DOWN BY AGE

SÆRKØRSEL 5150 - PHD

AGE	Other	Total
I rarely experience stress to a degree which makes me feel unwell	3.1	3.1
The SDD has contributed to my development	3.2	3.2
I have the competencies I need to do my job well	4.1	4.1
I have opportunities for development	4.2	4.2
In my unit, we are good at working on tasks together	3.4	3.4
In my unit, we help and support each other	3.9	3.9
In my unit, we have good working relations with other units	3.2	3.2
In my unit, we take a constructive approach to each other's new ideas and suggestions	4.1	4.1
In my unit, clear targets have been set, and we follow up on whether we meet them	3.2	3.2
In my unit, we are good at resolving disagreements and conflicts	3.6	3.6
My day-to-day management creates a good framework for my work	3.9	3.9
My day-to-day management is constructive in its approach to new ideas and suggestions	4.1	4.1
My day-to-day management is sufficiently accessible	4.1	4.1
My day-to-day management gives me sufficient help in prioritising my tasks	3.3	3.3
My day-to-day management provides sufficient feedback on my work	3.2	3.2
My day-to-day management acts as a good sounding board on issues of an academic/professional nature	3.5	3.5

<3.0 <3.5 <4.0 <4.5 ≥4.5





RESULTS BROKEN DOWN BY AGE

SÆRKØRSEL 5150 - PHD

AGE	Other	Total
My day-to-day management makes the necessary decisions, even if they can be unpleasant	3.5	3.5
My day-to-day management communicates overall strategies and targets in a way which makes them meaningful in my day-to-day work	3.2	3.2
I'm confident in the senior management team's ability to manage Aarhus University	3.6	3.6
At Aarhus University, employees are free to express criticism	3.8	3.8
I feel the possibilities for cooperation between departments/centres have improved	2.8	
I feel the cooperation between the academic environments and the administrative centre at Science and Technology is good	3.2	3.2
I feel that my department/centre works with the psychological work environment in a relevant manner	2.6	2.6
I feel that the demands for external research funding are a source of insecurity, stress and a fragmented working day for me	3.1	3.1
Do you feel that you generally work much more than the agreed working hours?	1.3	1.3
I want to work longer hours than the agreed working hours	2.9	
It's necessary to work more than the agreed number of working hours in order to advance professionally	4.4	4.4
It isn't possible for me to complete my normal work duties within the agreed number of working hours	3.8	3.8
There is no one else who can take over/perform my work	4.2	4.2
I feel that it's expected that I work longer hours than the agreed working hours	3.4	3.4
I wish to keep the work duties I am performing at the moment	3.2	3.2

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On the following pages, the results for all statements are broken down by gender. Results are only shown if there is a minimum of ten responses in a group. Responses from groups with less than ten responses are combined with the second-smallest group until a minimum of ten responses is reached, which are shown in an 'Other' category. To the far right, a 'Total' column is shown, corresponding to the result in this report.

GENDER	Other	Total
'm generally happy with my job	3.8	3.8
feel motivated and engaged in my work	3.6	3.6
would like to be employed at Aarhus University in a year's time	3.3	3.3
would recommend Aarhus University as a place to work	3.7	3.7
generally feel comfortable at work	3.9	3.9
'm happy with my job prospects	3.8	3.8
My tasks are meaningful	3.8	3.8
know what is expected of me as an employee	3.7	3.7
receive information on important decisions, changes, plans for the future and the like	3.6	3.6
have an appropriate level of influence on my work	4.3	4.3
feel sufficiently recognised for the work I do	3.6	3.6
feel that I am part of a community at my workplace	3.8	3.8
generally don't feel lonely in connection with my work	3.3	3.3
There is an appropriate balance between my tasks and the time available for performing them	3.0	3.0
'm able to perform my work to a standard that I'm satisfied with	3.6	3.6
My work/life balance is generally appropriate	2.9	2.9

<3.0 <3.5 <4.0 <4.5 ≥4.5</p>



RESULTS BROKEN DOWN BY GENDER

SÆRKØRSEL 5150 - PHD

GENDER	Other	Total
I rarely experience stress to a degree which makes me feel unwell	3.1	3.1
The SDD has contributed to my development	3.2	3.2
I have the competencies I need to do my job well	4.1	4.1
I have opportunities for development	4.2	4.2
In my unit, we are good at working on tasks together	3.4	3.4
In my unit, we help and support each other	3.9	3.9
In my unit, we have good working relations with other units	3.2	3.2
In my unit, we take a constructive approach to each other's new ideas and suggestions	4.1	4.1
In my unit, clear targets have been set, and we follow up on whether we meet them	3.2	3.2
In my unit, we are good at resolving disagreements and conflicts	3.6	3.6
My day-to-day management creates a good framework for my work	3.9	3.9
My day-to-day management is constructive in its approach to new ideas and suggestions	4.1	4.1
My day-to-day management is sufficiently accessible	4.1	4.1
My day-to-day management gives me sufficient help in prioritising my tasks	3.3	3.3
My day-to-day management provides sufficient feedback on my work	3.2	3.2
My day-to-day management acts as a good sounding board on issues of an academic/professional nature	3.5	3.5

<3.0 <3.5 <4.0 <4.5 ≥4.5





RESULTS BROKEN DOWN BY GENDER

SÆRKØRSEL 5150 - PHD

GENDER	Other	Total
My day-to-day management makes the necessary decisions, even if they can be unpleasant	3.5	3.5
My day-to-day management communicates overall strategies and targets in a way which makes them meaningful in my day-to-day work	3.2	3.2
I'm confident in the senior management team's ability to manage Aarhus University	3.6	3.6
At Aarhus University, employees are free to express criticism	3.8	3.8
I feel the possibilities for cooperation between departments/centres have improved	2.8	2.8
I feel the cooperation between the academic environments and the administrative centre at Science and Technology is good	3.2	3.2
I feel that my department/centre works with the psychological work environment in a relevant manner	2.6	2.6
I feel that the demands for external research funding are a source of insecurity, stress and a fragmented working day for me	3.1	3.1
Do you feel that you generally work much more than the agreed working hours?	1.3	1.3
I want to work longer hours than the agreed working hours	2.9	
It's necessary to work more than the agreed number of working hours in order to advance professionally	4.4	4.4
It isn't possible for me to complete my normal work duties within the agreed number of working hours	3.8	3.8
There is no one else who can take over/perform my work	4.2	4.2
I feel that it's expected that I work longer hours than the agreed working hours	3.4	3.4
I wish to keep the work duties I am performing at the moment	3.2	3.2

<3.0 </p>





On the following pages, the results for all statements are broken down by selected language. Results are only shown if there is a minimum of ten responses in a group. Responses from groups with less than ten responses are combined with the second-smallest group until a minimum of ten responses is reached, which are shown in an 'Other' category. To the far right, a 'Total' column is shown, corresponding to the result in this report.

SELECTED LANGUAGE	Other	Total
'm generally happy with my job	3.8	3.8
feel motivated and engaged in my work	3.6	3.6
would like to be employed at Aarhus University in a year's time	3.3	3.3
would recommend Aarhus University as a place to work	3.7	3.7
generally feel comfortable at work	3.9	3.9
'm happy with my job prospects	3.8	3.8
My tasks are meaningful	3.8	3.8
know what is expected of me as an employee	3.7	3.7
receive information on important decisions, changes, plans for the future and the like	3.6	3.6
have an appropriate level of influence on my work	4.3	4.3
feel sufficiently recognised for the work I do	3.6	3.6
feel that I am part of a community at my workplace	3.8	3.8
generally don't feel lonely in connection with my work	3.3	3.3
There is an appropriate balance between my tasks and the time available for performing them	3.0	3.0
'm able to perform my work to a standard that I'm satisfied with	3.6	3.6
My work/life balance is generally appropriate	2.9	2.9





RESULTS BROKEN DOWN BY SELECTED LANGUAGE

SÆRKØRSEL 5150 - PHD

I rarely experience stress to a degree which makes me feel unwell The SDD has contributed to my development	3.1 3.2	3.1
The SDD has contributed to my development	3.2	
		3.2
I have the competencies I need to do my job well	4.1	4.1
I have opportunities for development	4.2	4.2
In my unit, we are good at working on tasks together	3.4	3.4
In my unit, we help and support each other	3.9	3.9
In my unit, we have good working relations with other units	3.2	3.2
In my unit, we take a constructive approach to each other's new ideas and suggestions	4.1	4.1
In my unit, clear targets have been set, and we follow up on whether we meet them	3.2	3.2
In my unit, we are good at resolving disagreements and conflicts	3.6	3.6
My day-to-day management creates a good framework for my work	3.9	3.9
My day-to-day management is constructive in its approach to new ideas and suggestions	4.1	4.1
My day-to-day management is sufficiently accessible	4.1	4.1
My day-to-day management gives me sufficient help in prioritising my tasks	3.3	3.3
My day-to-day management provides sufficient feedback on my work	3.2	3.2
My day-to-day management acts as a good sounding board on issues of an academic/professional nature	3.5	3.5

<3.0 <3.5 <4.0 <4.5 ≥4.5





RESULTS BROKEN DOWN BY SELECTED LANGUAGE

SÆRKØRSEL 5150 - PHD

SELECTED LANGUAGE	Other	Total
My day-to-day management makes the necessary decisions, even if they can be unpleasant	3.5	3.5
My day-to-day management communicates overall strategies and targets in a way which makes them meaningful in my day-to-day work		
I'm confident in the senior management team's ability to manage Aarhus University		
At Aarhus University, employees are free to express criticism		
I feel the possibilities for cooperation between departments/centres have improved		
I feel the cooperation between the academic environments and the administrative centre at Science and Technology is good	3.2	3.2
I feel that my department/centre works with the psychological work environment in a relevant manner		
I feel that the demands for external research funding are a source of insecurity, stress and a fragmented working day for me	3.1	3.1
Do you feel that you generally work much more than the agreed working hours?		
I want to work longer hours than the agreed working hours		
It's necessary to work more than the agreed number of working hours in order to advance professionally		4.4
It isn't possible for me to complete my normal work duties within the agreed number of working hours	3.8	3.8
There is no one else who can take over/perform my work	4.2	4.2
I feel that it's expected that I work longer hours than the agreed working hours	3.4	3.4
I wish to keep the work duties I am performing at the moment	3.2	3.2

<3.0 </p>





Does your employment depend on you attracting external funding (e.g. from research funds)?

	PHD	Særkørsel 5150 - PHD
Yes, my employment depends on me attracting funding for my own and others' employment	0%	0%
Yes, my employment depends on me attracting funding for my own employment	0%	0%
In part. I assist others in attracting funding for my employment	0%	0%
No, my employment is not dependent on me attracting external funding	79%	79%
Don't know/not relevant	21%	21%
Number of replies	19	19



